



2Q Proactive Event Building Teamwork – Loss Prevention

**Richmond Refinery Safety Topic of the Day
Wednesday**

4/21/2010

Agenda

Review of LPS Tools that build
Teamwork

Update your Loss Prevention Plan





Deliverables

Review LPS Tools and discuss how LPS contributes to building Teamwork.

Update Loss Prevention Plan to reflect how teamwork can prevent losses:

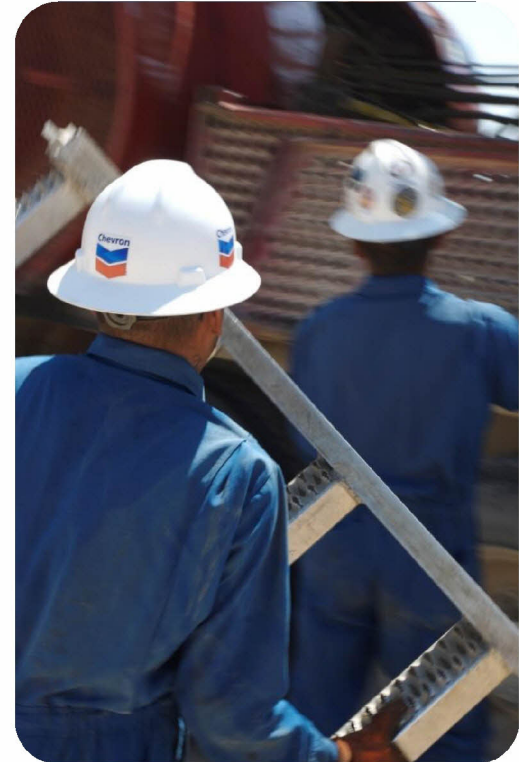
- O&M – Group Loss Prevention Plans
- Office Based – Personal Loss Prevention Plan

LPS Works better if the team works together.



Activity: 1

As a group,
review LPS
tools and
discuss how
good teamwork
can add value
to the
effectiveness of
each tool.




LPSA and JLA

The Loss Prevention Self Assessment has value for each person working independently, but the power of LPSA expands when we share ours effectively.

LOSS PREVENTION SELF ASSESSMENT

BEFORE BEGINNING ANY ACTIVITY/TASK/JOB, AFTER A LOSS OR NEAR LOSS, ANY UNUSUAL CIRCUMSTANCES:



ASSESS the risk!
What could go wrong?
What is the worst thing that could happen if something does go wrong?

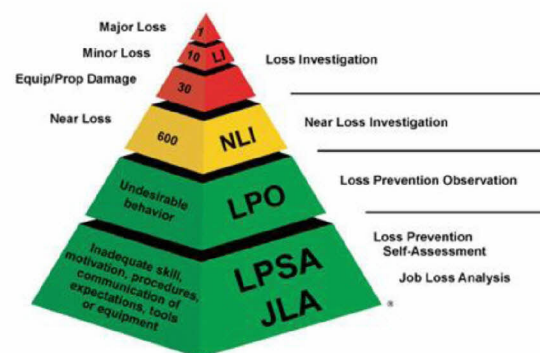
ANALYZE how to reduce the risk!
Do I have all the necessary Training and Knowledge to do this job properly?
Do I have all the proper Tools and Personal Protective Equipment?

ACT to ensure loss-free operations!
Take necessary Action to ensure the job is done properly!
Follow written procedures! Ask for assistance if needed!

DO NOT PROCEED UNLESS ALL RISKS HAVE BEEN ADDRESSED!

For Everyone • Every Day • All the Time

Loss Prevention System™ Pyramid

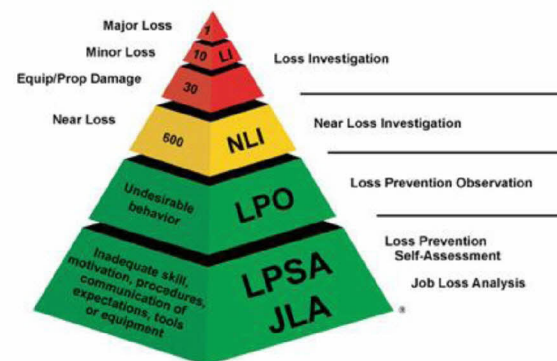


Monthly Meeting to determine Focus Areas, LPO's



How do we know we're Observing our highest risk area if we don't collaborate during our monthly meeting?

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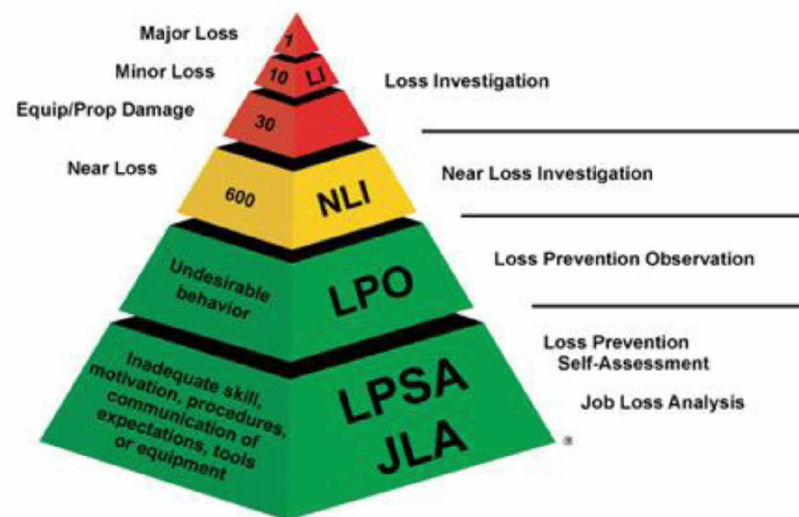


Questionable items, NLIs and LIs

Questionable items, Near Losses and Loss Investigations help us to ensure that the same problem does not happen in the future.

How can we improve teamwork during the feedback sessions or NLIs and LIs with finding the right root causes and solutions?

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Update your Personal and/ or Group Loss Prevention Plan



Activity: 2

Review and update your Group or Personal Loss Prevention Plans with a focus on teamwork.

1. Operations and Maintenance (O&M) work groups discuss your greatest risks and potential losses from ineffective teamwork and form actions that will mitigate the risks. After discussion, the O&M Supervisor will record and capture the risks and actions.
2. Individuals will update and post their Personal Loss Prevention Plans with a focus on building teamwork.



Audio Recording

Message from
LPS Core Team